

Safety is our vision

MiX Vision Bureau Service

The MiX Vision Bureau Service is managed by our dedicated team of video analysts focusing solely on the MiX Vision solution.

The team provides regular feedback to clients concerning driver behaviour and the health status of the MiX Vision cameras. They assist clients in obtaining camera footage of incidents, reporting faults found on cameras and any other queries related to MiX Vision.

The MiX Vision Bureau carries out weekly health checks on the in-cab safety cameras to determine whether the cameras are:

Fully functional

Not obstructed

Aligned

Not tampered with

Weekly feedback listing all transgressions is captured on the Health Check dashboard, with corresponding video clip links also provided.

What is MiX Vision?


MiX Vision captures video footage using in-vehicle and optional external cameras. This footage helps fleet managers to conveniently obtain an accurate first-hand view of their fleet operations. The key benefits of this solution include the improvement of driver safety through coaching using video examples and the ability to defend against false accident claims.

MiX Vision integrates seamlessly with MiX Fleet Manager and delivers forward-looking and cab-facing video with sound, plus two optional additional views from externally positioned cameras. MiX Vision continuously captures a rolling 72 hours of video for retrieval of any 2:30-minute segment when needed, thus providing fleet managers with the opportunity to retrieve a comprehensive view of an incident, as well as the events that led up to an incident.

For more information, please email fleetsa@mixturematics.com.



MiX Vision Bureau Service programme options	Managed services	
	GOLD Driver Coaching	SILVER Health Check
Dedicated Video Analyst reviews clips on all assets fitted with the MiX Vision solution on a weekly basis to ensure optimal equipment uptime.	✓	✓
In the event of camera sabotage, the Video Analyst will investigate when tampering occurred and attempt to obtain footage of the tampering incident if requested by the client.	✓	✓
Weekly feedback listing all transgressions is captured on the Health Check dashboard, and clips checked with corresponding links provided. Checks include: if units are functional, if units are not permanently obstructed, cameras are fixed in position, and faults are logged with the technical department.	✓	✓
Exception-based videos uploaded to the MiX Fleet Manager video server via a secure cellular connection.	✓	✓
Video Analyst retrieves high resolution accident video footage over-the-air (during office hours).	✓	✓
Video Analyst reviews data usage and alerts client if exceeding data bundle.	✓	✓
300 MB data bundle per month.	✓	✓
On-site maintenance of MiX Vision unit (excludes tampering and sabotage).	✓	✓
Ongoing support: assistance with all MiX Vision related queries	✓	✓
Video Analyst reviews all video clips as per the Standard Operating Procedure (performed during office hours). Each event triggered clip is reviewed, scored, and sent to the designated manager for driver debriefing (for example: texting while driving, reckless driving, no seat belt, and unauthorised passengers).	✓	✗
Online coaching portal provides fleet managers with statistics, trends and occurrences per driver and supervisor.	✓	✗
Dashboards provided monthly to review trends and coaching effectiveness.	✓	✗
Individual user access is available. Admin and User roles can be created for the platform. The Admin role can create and assign Users to specific sites, allowing Users to coach and resolve events relevant to their pre-allocated sites.	✓	✗
The incident map shows where incidents/accidents have taken place, therefore determining high risk areas	✓	✗
Driver scorecards show driving trends in order to see improvements and/or declines in driver behaviour.	✓	✗
Individual Driver Risk Profile shows an in-depth record of a driver's previous flagged behaviour. It includes any outstanding coaching that the driver still needs to undergo in order for repeated offences to be avoided in the future.	✓	✗

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